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This reader is an outstanding piece of work. It captures the essence of operations management by providing an interesting and sometimes provoking set of readings. It also provides an excellent review of the topic. Its approach to operations management is both topical and comprehensive. The editors have done an outstanding job of including many of the significant recent developments in the area, particularly in the technology and operations strategy areas' - Nigel Slack, Professor of Operations Strategy, Warwick University In the aftermath of the financial crisis, the spotlight is even more on the role and activities of the CFO. Specifically, CFOs need to accelerate three aspects of their role: develop dynamic and distinctive risk management capabilities, motivate and align increasingly diverse work providers, and design and operate effective financial processes for internal and external customers. The winning CFOs in the next decade will be the ones who get the basics right, who prioritise their efforts, and who invest in the leadership development that creates the institutional capacity to achieve and sustain leading industry performance. CFOs need to embrace the new challenges and opportunities created by the financial crisis. The New CFOs provides the fundamental road map to success in this new environment for finance officers, their teams, and the organizations who employ them. 'Operations Management' presents both a logical path through the activities of operations management and an understanding of the strategic context in which operations managers work. 'Service Operations Management' examines the operations decisions that managers face in delivering their service to customers. Never HIGHLIGHT a Book Again! Virtually all of the testable terms, concepts, persons, places, and events from the textbook are included. Cram101 Just the FACTS101 studyguides give all of the outlines, highlights, notes, and quizzes for your textbook with optional online comprehensive practice tests. Only Cram101 is Textbook Specific. Accompanys: 9780273730460 . The study and practice of operations has shifted to reflect the new challenges and uncertainties of how to thrive in today's ever-changing world. The Operations Advantage identifies the most significant challenges to the practice of operations management and gives guidance on how businesses can respond. Leaders need to link the strategic objectives of the business clearly and logically to its operations performance objectives. The book presents a series of ten activities that will help them to do this and therefore make operations work better, such as designing and configuring internal processes and resourcing the operations appropriately. Based on the global teaching, training and consultancy conducted by the author, The Operations Advantage looks at the application of operations management across a range of sectors, including finance, healthcare, professional services, oil and gas industries. Although these diverse sectors require operations practitioners to apply knowledge in different ways, they essentially deal with the same set of processes. The book is an indispensable and unique guide for anyone with an operational role in any organization, as well as operations management students and academics. The material is concerned with fundamental activities of organizations - how they provide goods and services. The increase in international competition has seen a resurgence of interest in the development of this field. A long-time market leader in this discipline, Slack has set the standards in Operations Management which other textbooks seek to emulate. Expert authorship, an engaging writing style, and an interesting collection of cases combine to communicate the importance of managing operations and processes within a successful organisation. Operations Management provides a strategic perspective, whilst also examining the practical issues which organisations face on a day to day basis. It uses over 120 examples from all over the world, reflecting the balance of economic activity between service (c.75%) and manufacturing (c.25%) operations. Revised edition of: Operations and process management / Nigel Slack ... [et al.]. "Operations and Process Management", features principles and practice for strategic impact, by Nigel Slack, Stuart Chambers, Robert Johnston and Alan Bett's. These processes cut across any company, any organisation. Operations is not just about the operations function, we all manage business processes and everyone is an operations manager. This new book from Europe's leading Operations authors offers a diagnostic process approach to the subject of Operations Management. It takes you through the key questions needed to gain insight into each topic. This is a more concise book. It includes: lo. This Multi Pack consists of Operations Management, 4th Edition by Nigel Slack, Stuart Chambers, and Robert Johnston (ISBN: 027367066), and Cases in Operations Management, 3rd Edition by Robert Johnston, Stuart Chambers, Nigel Slack, Alan Harrison, and Christine Harland (ISBN: 0273655310). An essential tool for those wanting balanced coverage of services and manufacturing operations management. Operations Management, 4th edition is intended to provide an introduction to operations management for all students who wish to understand the nature and activities of operations management. Providing a clear, well-structured and interesting treatment of operations management, the text provides both a logical path through the various operations management activities as well as the fundamental understanding of their strategic context. This book strikes an interesting balance between the strategic and operational views of operations management and between manufacturing and service industry views of operations. Nigel Slack's Operations Management is THE authoritative, managerial view of the subject. it is in creating the products and services upon which we all depend. This revised and fully updated edition of Operations Management continues to provide a clear, well-structured and comprehensive treatment of the subject, balancing a logical approach with the insights that come from real life operations examples and practices around the world. The third edition of this highly successful case book, Cases in operations Management, has been expanded and updated to reflect the increasing reliance upon comprehensive case material in the teaching of operations management. The text begins with an introduction to analysing operations management cases. Each of the subsequent parts deals with a key area of operations management and begins with an expanded introduction, allowing the book to serve as a stand alone text for introductory operations management courses. Aims to promote a more competitive edge in various aspects of the manufacturing process by explaining their contribution to performance in terms of productivity, quality, delivery and flexibility. The book examines the importance of the manufacturing/marketing interface. The third edition of this clearly structured case book has been expanded and updated, and includes an introduction to the analysis of operations management cases. Key areas of operations management are dealt with, including new areas such as operations strategy, performance measurement and TPM. The full text downloaded to your computer With eBooks you can: search for key concepts, words and phrases make highlights and notes as you study share your notes with friends eBooks are downloaded to your computer and accessible either offline through the Bookshelf (available as a free download), available online and also via the iPad and Android apps. Upon purchase, you'll gain instant access to this eBook. Time limit The eBooks products do not have an expiry date. You will continue to access your digital ebook products whilst you have your Bookshelf installed. Operations management is important, exciting, challenging ... and everywhere you look! Important, because it enables organisations to provide services and products that we all need Exciting, because it is central to constant changes in customer preference, networks of supply and demand, and developments in technology

Challenging, because solutions must be must be financially sound, resource-efficient, as well as environmentally and socially responsible And everywhere, because in our daily lives, whether at work or at home, we all experience and manage processes and operations. Sheds light on the authors' comprehensive, practical and strategic view of operations management with over 100 contemporary and international examples of operations in practice, as well as providing critical commentaries on areas of academic contention and professional debate. Ideal for Advanced Undergraduate and Postgraduate students, this book builds on concepts from Strategic Management, Operations Management, Marketing and HRM to give students a comprehensive understanding of Operations Strategy. Features Comprehensive and accessible with authoritative authorship and an excellent blend of theory and practice A European context Engaging case studies New to this edition · An approach that highlights some of the developments in operations strategy, especially how its concepts are having wider application. · Many new and updated examples, which cover the topical issues in operations strategy. Two thirds of the examples used are new or updated for to this edition. · The inclusion of some new material relating to such issues as the links between operations management and strategy, triadic supply relationships, knowledge management, and organizational ambidexterity. · New longer cases, but retaining those that proved popular from the previous edition. These cases can still be used form the basis of a whole course in operations strategy. This text presents both a logical path through the activities of operations management and an understanding of the strategic context in which operations managers work. It features worked examples of techniques discussed in the text.

""Operation Strategy"" is Ideal for Advanced Undergraduate and Postgraduate students, this book builds on concepts from Strategic Management, Operations Management, Marketing and HRM to give students a comprehensive understanding of Operations Strategy. It features a Comprehensive and accessible with authoritative authorship and an excellent blend of theory and practice, a European context and engaging case studies. This edition has been focused to concentrate on the most significant topics in the subject. New material has been added and coverage of some older topics has been revised. Written by best-selling authors in their field, Operations and Process Management 3e inspires a critical and applied mastery of the core principles and processes fundamental to managing business operations. Approaching the subject from a truly managerial perspective, this brand new text provides clear and concise coverage. The book comes with a fully interactive e-Text, which provides an opportunity to practice and further explore the concepts and techniques introduced Were you looking for the book with access to MyOMLab? This product is the book alone, and does NOT come with access to MyOMLab. Buy Operations Management with MyOMLab access card 7e (ISBN 9780273776291) if you need access to the MyLab as well, and save money on this brilliant resource. Operations management is important, exciting, challenging ... and everywhere you look! • Important, because it enables organisations to provide services and products that we all need • Exciting, because it is central to constant changes in customer preference, networks of supply and demand, and developments in technology • Challenging, because solutions must be must be financially sound, resource- efficient, as well as environmentally and socially responsible • And everywhere, because in our daily lives, whether at work or at home, we all experience and manage processes and operations. 'Operations Management' focuses on the sustainable and socially responsible imperatives of operations management, using over 120 cases and illustrations of real-life operations around the world, including Apple, Médecins Sans Frontières, Amazon, Ecover, Dyson, Disneyland Paris, Google, The North Face, and many more. Need extra support? This product is the book alone, and does NOT come with access to MyOMLab. This title can be supported by MyOMLab, an online homework and tutorial system which can be used by students for self-directed study or fully integrated into an instructor's course. You can benefit from MyOMLab at a reduced price by purchasing a pack containing a copy of the book and an access card for MyOMLab: Operations Management with MyOMLab access card 6e (ISBN 9780273776291). Alternatively, buy access to MyOMLab and the eText - an online version of the book - online at www.myomlab.com. For educator access, contact your Pearson Account Manager. To find out who your account manager is, visit www.pearsoned.co.uk/relocator Operations management is important, exciting, challenging ... and everywhere you look! Important, because it enables organisations to provide services and products that we all need Exciting, because it is central to constant changes in customer preference, networks of supply and demand, and developments in technology Challenging, because solutions must be must be financially sound, resource-efficient, as well as environmentally and socially responsible And everywhere, because in our daily lives, whether at work or at home, we all experience and manage processes and operations. The full text downloaded to your computer With eBooks you can: search for key concepts, words and phrases make highlights and notes as you study share your notes with friends eBooks are downloaded to your computer and accessible either offline through the Bookshelf (available as a free download), available online and also via the iPad and Android apps. Upon purchase, you'll gain instant access to this eBook. Time limit The eBooks products do not have an expiry date. You will continue to access your digital ebook products whilst you have your Bookshelf installed. Describes the key concepts of operations management, covering such topics as planning and control, the role of technology, and "just-in-time" techniques. This book provides a treatment of operations strategy which is clear and well structured, and seeks to apply some of the ideas of operations strategy to a variety of businesses and organisations. Written by best-selling authors in their field, the fifth edition of Operations and Process Management inspires a critical and applied mastery of the core principles and process which are fundamental to successfully managing business operations. Approaching the subject from a managerial perspective, this innovative text provides clear and concise coverage of the nature, principles, and practice of operations and process management. Approaching the subject from a truly managerial perspective, this brand new text provides clear and concise coverage, whilst the fully updated accompanying CD provides an opportunity to practice and further explore the concepts and techniques introduced.-- Publisher description. This Online Course Pack consists of Operations Management, Fourth Edition by Nigel Slack, Stuart Chambers and Robert Johnston (ISBN: 0273679066), pluss access to a Pearson Education Online Course (0273700669) An essential tool for those wanting balanced coverage of services and manufacturing operations management. This book is intended to provide an introduction to operations management for all students who wish to understand the nature and activities of operations management. Providing a clear, well-structured and interesting treatment of operations management, the text provides both a logical path through the various operations management activities as well as the fundamental understanding of their strategic context. This book strikes an interesting balance between the strategic and operational views of operations management and between manufacturing and service industry views of operations. Nigel Slack's Operations Management is THE authoritative, managerial view of the subject. The text outlines the importance of operations and demonstrates how crucial it is in creating the products and services upon which we all depend. This revised and fully updated edition of Operations Management continues to provide a clear, well-structured and comprehensive treatment of the subject, balancing a logical approach with the insights that come from real life operations examples and practices around the world. Operations Strategy is focused on the interaction between operational resources and external requirements. Companies such as Apple, Google and Tesco have transformed their prospects through the way they manage their operations resources strategically, turning their operations capabilities into a formidable asset. These and other examples in this book illustrate the broad and long-term issues of Operations Strategy that complement the more operational, immediate, tangible and specific issues that define Operations Management. Building on concepts from strategic management, operations management, marketing and HRM, this text offers a clear, well-structured and interesting insight into the more advanced topic of Operations Strategy in a variety of business organisations. 'This is a splendidly fresh and clear account of the main political events in England between the Norman Conquest and King John's Magna Carta.' Michael Clanchy FBA, Emeritus Professor of Medieval History at the Institute of Historical Research, University of London 'Lucid and perceptive, striking an effective balance between primary and secondary authorities, Huscroft's book is both a significant statement in its own right and an ideal introduction to other work in the field.' Professor David Carpenter, Kings College London 'Ruling England' is about the exercise of political power in England at a time of formative change in the country's history. Framed at one end by the Norman Conquest and at another by Magna Carta, it describes what happened, why and with what consequences in politics, government, law and the church. It analyses developments from a royal perspective and focuses on the policies and priorities of the English kings, the limitations of the political system within which they operated, and the efforts they made to expand their power. It explains how the ruler of the most sophisticated kingdom in twelfth century Europe was eventually compelled to submit to the humiliation This Multi Pack Pack consists of Operations Management, Fourth Edition by Nigel Slack, Stuart Chambers and Robert Johnston (ISBN: 0273679066), and Project Management, Third edition, by Harvey Maylor (ISBN: 0273655418) Operations Management is an essential tool for those

wanting balanced coverage of services and manufacturing operations management. The book is intended to provide an introduction to operations management for all students who wish to understand the nature and activities of operations management. Providing a clear, well-structured and interesting treatment of operations management, the text provides both a logical path through the various operations management activities as well as the fundamental understanding of their strategic context. The third edition of the successful textbook Project Management represents a major development in content, approach and pedagogy. Combining a strong academic approach with relevant practical cases, the text skillfully shows the range of issues that face project managers through the logic of the 4-D project cycle. "Operations and Process Management, 6th Edition, by Nigel Slack and Alistair Brandon-Jones, is the market-leading text on operations and process management. This innovative text approaches the subject from a managerial perspective and provides clear and concise coverage of the nature, principles, and practice of operations and process management"-- Essentials of Operations Management is a brand new concise version of the market-leading text Operations Management. It has been developed for students on short courses in operations management - for example, doing an initial course at undergraduate, postgraduate or post-experience level. In these books the author team have set the standards in Operations Management which other textbooks seek to emulate: Expert authorship, an engaging writing style, and an interesting collection of cases combine to communicate the importance of managing operations and processes within a successful organisation. Textbook written for undergraduate courses in business studies and related subjects. Based on the market-leading Operations Management text, this is the ideal book for those wanting a more concise introduction to the subject, focusing on essential core topics, without compromising on the authoritative, clear and highly practical approach that has become the trademark of the authors. Revised and updated to reflect the ever-changing world of operations management, the book is rooted in real-life practice with a wealth of examples and case studies from different sectors and industries around the world. MyLab Operations Management not included. Students, if MyLab Operations Management is a recommended/mandatory component of the course, please ask your instructor for the correct ISBN and course ID. MyLab Operations Management should only be purchased when required by an instructor. Instructors, contact your Pearson representative for more information. This is a great value multipack consisting of Slack: Operations Management 3/e ISBN: 0273646575 & Johnson/Harrison: Cases in Operations Management 3/e ISBN: 0273655310 Now in its 5th Edition, Operations Strategy continues to provide a comprehensive understanding of the interaction between operational resources and market requirements. Companies such as Apple and Google have transformed their prospects through the way they manage their operations resources strategically, turning their operations capabilities into a formidable asset. The ideas and examples in this book illustrate how operations strategy can develop these capabilities by building on concepts from strategic management, operations management, marketing and HRM. This is the ideal text for advanced undergraduate and postgraduate students. The full text downloaded to your computer With eBooks you can: search for key concepts, words and phrases make highlights and notes as you study share your notes with friends eBooks are downloaded to your computer and accessible either offline through the Bookshelf (available as a free download), available online and also via the iPad and Android apps. Upon purchase, you'll gain instant access to this eBook. Time limit The eBooks products do not have an expiry date. You will continue to access your digital ebook products whilst you have your Bookshelf installed. The central focus of this book is how organizations deliver service and the operational decisions that managers face in managing resources and delivering service to their customers.

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